The Solution

 1.Connect to Nolio Center with port 20203 (<a href="[http://noliocenter:20203](https://communities.ca.com/external-link.jspa?url=http%3A%2F%2Fnoliocenter%3A20203))" rel="nofollow">[http://noliocenter:20203](https://communities.ca.com/external-link.jspa?url=http%3A%2F%2Fnoliocenter%3A20203))</a>.

 2. On the Nolio Agent page, on the Server view tab, scroll to the end of the page to the Domain: noliocenter subsection and select the noliocenter:type=info link.

3.In the displayed MBean View page, in the listAllRuns section select the Invoke button.

4.In the Invocation successful page locate the faulty process record and write down its PID.

In the following example the PID is 345.

345 Check condition (May, 18 2010, 08:51:11)FLOW\_FAILED\_PAUSED Tue May 18 08:51:13 IDT 2010

5.Return to the MBean View page and scroll to the removeProcessRun section.

 6.Under Parameters enter the PID in the text filed and select the cooresponding Invoke button.

 7.After the Invocation Successful message is displayed, return to the MBean View page and repeat step 3 and 4 to confirm that the PID does not exist anymore.

 8.Now Re-run the process in Nolio.